

Cobit 5 A Management Guide

This guide contains 6 Core and 12 World-Class processes each of which is described in chapters that provide a logical view of the element itself and why it is important to the organization, along with a flexible process model that can be adapted to most businesses and how the process works in practice—plus proven and practical models and Tips for Success from high-performing organizations on implementing the

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process. The technical content takes a mid-level view to be useful to a broader group of readers and is complemented by other relevant chapters, including:

- A Brief History of IT Service Management
- Understanding ITIL, COBIT, and ISO
- The Consumerization of IT
- Making Sense of Cloud and On-Premise
- Enterprise Service Management
- A Culture of Excellence
- An Approach to Leverage Technology
- The Exploration of Service Automation

The Practical Guide to World-Class IT

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Service Management also examines the future of IT service management and where this exciting journey is likely to lead. Compliance requirements are here to stay. Prepare your company for the growing challenge. A Wall Street Journal/Harris poll revealed that two thirds of investors express doubts in the ability of corporate boards of directors to provide effective oversight. In the shadow of recent global scandals involving businesses such as Parmalat and WorldCom,

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Manager's Guide to Compliance: Best Practices and Case Studies is essential reading for you, whether your organization is a major corporation or a small business. This timely handbook places U.S. and global regulatory information, as well as critical compliance guidance, in an easy-to-access format and helps you make sense of all the complex issues connected with fraud and compliance. "Wide perspectives and best practices combined deliver a punch that will knock your 'SOX' off! The

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author has blended together a critical mix necessary for effectively handling the requirements of SOX." –Rob Nance, Publisher, AccountingWEB, Inc. "Robust compliance and corporate governance is an absolute necessity in today's business environment. This new book by Anthony Tarantino is an authoritative guide to understanding and implementing compliance and regulatory requirements in the United States and around the world. From SOX to COSO to ERM, this book covers them

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all." –Martin T. Biegelman, Certified Fraud Examiner, Fellow and Regent Emeritus of the Association of Certified Fraud Examiners, and coauthor of Executive Roadmap to Fraud Prevention and Internal Control: Creating a Culture of Compliance "If compliance wasn't difficult enough, now companies are faced with a barrage of technology vendors claiming to automate compliance as if it were a project. In his new book, Dr. Tarantino paints the reality of the

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situation: companies need to embrace the broader tenets of governance and use technology to embed governance policies and controls into their daily business processes. Only then can they gain business value from their compliance investments."

—Chris Capdevila, CEO and cofounder, LogicalApps

This new book sets out for managers, executives and IT professionals the practical steps necessary to meet today's corporate and IT governance requirements. It provides practical guidance on how

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board executives and IT professionals can navigate, integrate and deploy to best corporate and commercial advantage the most widely used frameworks and standards. The Service Catalog is a fundamental IT tool covering the services themselves, default capabilities, measures and primary means of access and provision. In short, it represents the value IT provides to facilitate business operations. Written by industry experts and using real case studies, this

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valuable title takes the reader beyond the theoretical to focus on the real business benefits of Service Catalogs and how to implement them successfully within an organization: Services are made standard and rational, leading to lower costs and increased service availability Standard 'service products' enable forecasting of demand, leading to better volume discounts from vendors and improved inventory and capacity planning Controls over consumption of

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services are enhanced The fulfillment of IT services is improved with the catalog. Standardization of services leads to recurrent workflows, rather than relatively expensive one-off projects Featuring numerous case examples from companies around the world, this second edition integrates theoretical advances and empirical data with practical applications, including in-depth discussion on the COBIT 5 framework which can be used to build, measure and audit enterprise

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governance of IT approaches. At the forefront of the field, the authors of this volume draw from years of research and advising corporate clients to present a comprehensive resource on enterprise governance of IT (EGIT). Information technology (IT) has become a crucial enabler in the support, sustainability and growth of enterprises. Given this pervasive role of IT, a specific focus on EGIT has arisen over the last two decades, as an integral part of corporate

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governance. Going well beyond the implementation of a superior IT infrastructure, enterprise governance of IT is about defining and embedding processes and structures throughout the organization that enable boards and business and IT people to execute their responsibilities in support of business/IT alignment and value creation from their IT-enabled investments. Featuring a variety of elements, including executive summaries and sidebars, extensive

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references and questions and activities (with additional materials available on-line), this book will be an essential resource for professionals, researchers and students alike

[The Practical Guide To World-Class IT Service Management](#)

[Enterprise Governance of Information Technology](#)

[Governance of Enterprise IT based on COBIT 5](#)

[Improving Systems](#)

[Processes with Service Management, COBIT, and ITIL](#)

[Self-assessment Guide](#)

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[Using COBIT® 5](#)

[Vendor Management: Using
COBIT 5](#)

[COBIT Five](#)

[ITIL For Dummies](#)

[Controls & Assurance in
the Cloud: Using COBIT 5](#)

[Introduction and
Methodology](#)

[Manager's Guide to
Compliance](#)

[Solutions Architect's
Handbook](#)

Information is the
currency of the
information age and in
many cases is the most
valuable asset possessed
by an organisation.
Information security

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management is the discipline that focuses on protecting and securing these assets against the threats of natural disasters, fraud and other criminal activity, user error and system failure. This Management Guide provides an overview of the two international information security standards, ISO/IEC 27001 and ISO 27002. These standards provide a basis for implementing information security controls to meet an

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organisation's own business requirements as well as a set of controls for business relationships with other parties. This Guide provides: An introduction and overview to both the standards The background to the current version of the standards Links to other standards, such as ISO 9001, BS25999 and ISO 20000 Links to frameworks such as CobiT and ITIL Above all, this handy book describes how ISO 27001 and ISO 27002

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interact to guide organizations in the development of best practice information security management systems.

This guide details an approach to undertaking IT process assessments based on the COBIT 5 Process Assessment Model or PAM. Included in this guide are sufficient information from the COBIT PAM and a full self-assessment template to simplify the self-assessment process. Written for IT service

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managers, consultants and other practitioners in IT governance, risk and compliance, this practical book discusses all the key concepts of COBIT®5, and explains how to direct the governance of enterprise IT (GEIT) using the COBIT®5 framework. The book also covers the main frameworks and standards supporting GEIT, discusses the ideas of enterprise and governance, and shows the path from corporate governance to the

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governance of enterprise
IT.

This open access book
explores ways to
leverage information
technology and machine
learning to combat
disease and promote
health, especially in
resource-constrained
settings. It focuses on
digital disease
surveillance through the
application of machine
learning to non-
traditional data
sources. Developing
countries are uniquely
prone to large-scale

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emerging infectious disease outbreaks due to disruption of ecosystems, civil unrest, and poor healthcare infrastructure – and without comprehensive surveillance, delays in outbreak identification, resource deployment, and case management can be catastrophic. In combination with context-informed analytics, students will learn how non-traditional digital disease data sources – including news media,

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social media, Google Trends, and Google Street View – can fill critical knowledge gaps and help inform on-the-ground decision-making when formal surveillance systems are insufficient.

The ITSM Process Design Guide: Developing, Rengineering and Improving IT Service Management closes the knowledge gap by providing detailed guidance on assessing, designing, measuring, and integrating ITSM

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processes. The advice and techniques in this book apply unilaterally to every IT service provider and ITSM framework, standard, and maturity model.

[COBIT® 5](#)

[The Business Model for Information Security](#)

[COBIT 2019 Framework](#)

[COBIT Process Assessment Model \(PAM\)](#)

[IT Governance](#)

[Implementing Frameworks and Standards for the Corporate Governance of IT](#)

[Leveraging Data Science](#)

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[for Global Health
COBIT 5 for Assurance
Kick-start your
solutions architect
career by learning
architecture design
principles and
strategies
Achieving Alignment and
Value in Digital
Organizations
A Management Guide
Using COBIT 5
COBIT 2019 Design Guide](#)

The IT4IT Management Guide provides guidance on how the IT4IT Reference Architecture can be used within an IT organization to manage the business of IT. It is designed to

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provide a guide to business managers, CIOs, IT executives, IT professionals, and all individuals involved or interested in how to transition an IT organization to become a Lean and Agile IT service provider. This book includes two case studies from Shell and the Rabobank. After reading this document you should be able to:

- Understand why the IT4IT approach is needed to improve the performance of the IT function; and support the business to leverage new IT in the digital age
- Understand the vision, scope, and content of the IT4IT Reference Architecture (from a high-level perspective)
- Understand the benefits of using the IT4IT Reference Architecture within the IT function
- Initiate the first steps to implement the

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IT4IT standard in your own IT organization
The audience for this Management Guide is: CIOs and other IT executive managers who would like to transform their IT organization to support end-to-end value streams
Senior leaders and executives in the business and IT responsible for how IT is organized, managed, and improved
Enterprise Architects involved in the implementation of IT management solutions within the IT organization
IT professionals and consultants involved in the transition of their organizations to a new streamlined IT factory

This Management Guide provides readers with two benefits. First, it is a quick-reference guide to IT

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governance for those who are not acquainted with this field. Second, it is a high-level introduction to ISACA's open standard COBIT 5.0 that will encourage further study. This guide follows the process structure of COBIT 5.0. This guide is aimed at business and IT (service) managers, consultants, auditors and anyone interested in learning more about the possible application of IT governance standards in the IT management domain. In addition, it provides students in IT and Business Administration with a compact reference to COBIT 5.0.

Essential guidance on the revised COSO internal controls framework
Need the latest on the new, revised COSO internal controls framework?

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Executive's Guide to COSO Internal Controls provides a step-by-step plan for installing and implementing effective internal controls with an emphasis on building improved IT as well as other internal controls and integrating better risk management processes. The COSO internal controls framework forms the basis for establishing Sarbanes-Oxley compliance and internal controls specialist Robert Moeller looks at topics including the importance of effective systems on internal controls in today's enterprises, the new COSO framework for effective enterprise internal controls, and what has changed since the 1990s internal controls framework. Written by Robert Moeller, an authority in

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internal controls and IT governance
Practical, no-nonsense coverage of all
three dimensions of the new COSO
framework Helps you change systems
and processes when implementing the
new COSO internal controls
framework Includes information on
how ISO internal control and risk
management standards as well as
COBIT can be used with COSO
internal controls Other titles by
Robert Moeller: IT Audit, Control,
and Security, Executives Guide to IT
Governance Under the Sarbanes-
Oxley Act, every corporation has to
assert that their internal controls are
adequate and public accounting firms
certifying those internal controls are
attesting to the adequacy of those
same internal controls, based on the

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COSO internal controls framework. Executive's Guide to COSO Internal Controls thoroughly considers improved risk management processes as part of the new COSO framework; the importance of IT systems and processes; and risk management techniques.

Annotation An easy-to-understand introduction to using best practice techniques within IT service management, 'ITIL for Dummies' provides an easy-to-understand introduction to using best practice guidance within IT service management.

The issues, opportunities and challenges of aligning information technology more closely with an organization and effectively governing

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an organization's Information Technology (IT) investments, resources, major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management in enterprises on a global basis. An integrated and comprehensive approach to the alignment, planning, execution and governance of IT and its resources has become critical to more effectively align, integrate, invest, measure, deploy, service and sustain the strategic and tactical direction and value proposition of IT in support of organizations. Much has been written and documented about the individual components of IT Governance such as strategic planning, demand (portfolio

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investment) management, program and project management, IT service management and delivery, strategic sourcing and outsourcing, performance management and metrics, like the balanced scorecard, compliance and others. Much less has been written about a comprehensive and integrated IT/Business Alignment, Planning, Execution and Governance approach. This new title fills that need in the marketplace and gives readers a structured and practical solutions using the best of the best principles available today. The book is divided into nine chapters, which cover the three critical pillars necessary to develop, execute and sustain a robust and effective IT governance environment -

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leadership and proactive people and change agents, flexible and scalable processes and enabling technology. Each of the chapters also covers one or more of the following action oriented topics: demand management and alignment (the why and what of IT – strategic planning, portfolio investment management, decision authority, etc.); execution management (includes the how - Program/Project Management, IT Service Management with IT Infrastructure Library (ITIL) and Strategic Sourcing and outsourcing); performance, risk and contingency management (e.g. includes COBIT, the balanced scorecard and other metrics and controls); and leadership, teams and people skills.

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[Achieving Alignment and Value,
Featuring COBIT 5](#)

[COBIT 5 for Risk](#)

[Using COBIT 5 Enablers with the
ISACA Privacy Principles](#)

[Implementing IT Governance - A
Practical Guide to Global Best
Practices in IT Management](#)

[Cobit 5 Implementation and
Reference Guide](#)

[COBIT 5](#)

[Information Security based on ISO
27001/ISO 27002](#)

[COBIT® 4.1](#)

[COBIT Assessor Guide](#)

[The ITSM Process Design Guide](#)

[IT4ITTM for Managing the Business
of IT - A Management Guide](#)

[Executive's Guide to COSO Internal
Controls](#)

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This book integrates theoretical advances and empirical data on Enterprise Governance in Information Technology (EGIT) with practical applications based on numerous case examples. The third revised edition of Enterprise Governance of Information Technology provides professionals and students with the most recent research advancements as well as an in-depth discussion of the recently-introduced Control Objectives for Information and Related Technologies (COBIT) 2019 framework which can be used to facilitate a tailored implementation of effective EGIT. Furthermore, the book features a new chapter which provides readers with hands-on examples from practice and clear insights on how these relate to theory. At the forefront of the

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field, the authors of this volume draw from years of research and advising corporate clients to present a comprehensive resource on EGIT. Featuring a variety of elements, including executive summaries and sidebars, extensive references, questions and activities and additional online materials, this book is a valuable updated resource for professionals, students and researchers alike.

Control Objectives for Information and Related Technology (COBIT) is a framework created by ISACA for information technology (IT) management and IT governance. It is a supporting toolset that allows managers to bridge the gap between control requirements, technical issues and business risks. The COBIT 5

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framework for the governance and management of enterprise IT is a leading-edge business optimization and growth roadmap that leverages proven practices, global thought leadership and ground-breaking tools to inspire IT innovation and fuel business success.

This publication is directed to readers that are interested in understanding how to implement Governance Enterprise for IT (GEIT) applying the key terms, principles and tools that COBIT 5 provide. This publication also serves as a study guide for learners interested in achieving the COBIT 5 Implementation certification. This publication is a practical guide that can be used as a reference to implement GEIT based on COBIT(r).

This book will show you how to create

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robust, scalable, highly available and fault-tolerant solutions by learning different aspects of Solution architecture and next-generation architecture design in the Cloud environment.

Create strong IT governance processes
In the current business climate where a tremendous amount of importance is being given to governance, risk, and compliance (GRC), the concept of IT governance is becoming an increasingly strong component. Executive's Guide to IT Governance explains IT governance, why it is important to general, financial, and IT managers, along with tips for creating a strong governance, risk, and compliance IT systems process. Written by Robert Moeller, an authority in auditing and

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IT governance Practical, no-nonsense framework for identifying, planning, delivering, and supporting IT services to your business Helps you identify current strengths and weaknesses of your enterprise IT governance processes Explores how to introduce effective IT governance principles with other enterprise GRC initiatives Other titles by Robert Moeller: IT Audit, Control, and Security and Brink's Modern Internal Auditing: A Common Body of Knowledge There is strong pressure on corporations to have a good understanding of their IT systems and the controls that need to be in place to avoid such things as fraud and security violations. Executive's Guide to IT Governance gives you the tools you need to improve systems processes

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through IT service management,
COBIT, and ITIL.

A quick-reference guide to IT
governance for people not acquainted
with this field of work, and also a high-
level introduction to ISACA's open
standard COBIT 4.0.

[The Role of IT in the Design and
Implementation of Internal Control
Over Financial Reporting](#)
[COBIT and Application Controls](#)
[Sarbanes-Oxley, COSO, ERM,](#)
[COBIT, IFRS, BASEL II, OMB's](#)
[A-123, ASX 10, OECD Principles,](#)
[Turnbull Guidance, Best Practices and](#)
[Case Studies](#)
[IT Governance Based on Cobit 4.0](#)
[Developing, Reengineering, and](#)
[Improving IT Service Management](#)

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[A Business Framework for the
Governance and Management of
Enterprise IT.](#)

[COBIT 5 for Information Security
Executive's Guide to IT Governance
Framework, Control Objectives,
Management Guidelines, Maturity
Models](#)

[Transforming Cybersecurity: Using
COBIT 5
Governance and Management
Objectives](#)

**The cost and frequency
of cybersecurity
incidents are on the
rise, is your enterprise
keeping pace? The
numbers of threats, risk
scenarios and**

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vulnerabilities have grown exponentially. Cybersecurity has evolved as a new field of interest, gaining political and societal attention. Given this magnitude, the future tasks and responsibilities associated with cybersecurity will be essential to organizational survival and profitability. This publication applies the COBIT 5 framework and its component publications to

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transforming cybersecurity in a systemic way. First, the impacts of cybercrime and cyberwarfare on business and society are illustrated and put in context. This section shows the rise in cost and frequency of security incidents, including APT attacks and other threats with a critical impact and high intensity. Second, the transformation addresses security governance, security management and security assurance. In

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accordance with the lens concept within COBIT 5, these sections cover all elements of the systemic transformation and cybersecurity improvements.

[The Risk IT Practitioner Guide](#)

[Understanding and Implementing the New Framework](#)

[Accounting Information Systems](#)

[Defining IT Success Through The Service Catalog](#)

[Enabling Processes Implementing a Privacy](#)

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[Protection Program](#)

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Guide](#)

[Designing an Information
and Technology](#)

[Governance Solution](#)

[IT Control Objectives
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